

PCIP Data per month - June 2025

No. of calls to the surgery	15099	
Number of calls answered in two mins*	0	*automated data retrieval not possible from our telephony software
Number of calls abandoned	3690	
Items issued via prescription	19,903	
Referrals Made	389	
Fit Notes (Med3s) issued	172	
Administrative Comms. Issued (letters/emails)	1098	
Text messages sent and received	1375	
Total digital requests submitted to the practice	1527	